



IKEA Quality GO/NO GO Standard

(Quality Compliance Commitment - QCC)

Issued By:
Quality Improvement Group

Approved By:
Quality Manager Global
Supply Areas

Date
2025-11-05

Edition
1.2
Replace: IKEA Quality GO/NOGO Standard
Edition 1 2015-02-01 & Edition 1.1 2025-10-22

Introduction

In order to deliver to IKEA, the GO/NOGO requirements must be fulfilled at all active IKEA Suppliers continuously.

The GO/NOGO requirements shall be audited and approved before first delivery at new production units of IKEA Suppliers and it shall be repeated according to frequency based on the Quality performance risk level.

GO/NOGO requirements

The IKEA Supplier shall secure resources and competence including back-up for core functions related to the implementation and maintenance of IKEA Quality GO/NOGO standard as a minimum business condition.

The IKEA Supplier shall establish a documented procedure including a process for how the requirements are secured for each IKEA Quality GO/NOGO requirement.

The procedure shall appoint responsible functions for each step in the process. The IKEA Supplier shall secure that the documented procedure is adhered to and Supplier internal audits is performed to verify that the GO/NOGO requirements are fulfilled continuously including verification audits performed at sub-contractors.

1. The IKEA Supplier shall secure that all products are produced according to, and meet, IKEA product documentation and confirmed implementation by signature or through IKEA web-based application and is performed only by authorised employees.

2. The IKEA Supplier shall register, structure and maintain all verification documents and information required in the IKEA product documentation into the Connect system unless otherwise agreed with IKEA electronically or otherwise in writing. Such verification documents and information shall reflect the material, components and production setup used for each product in relation to the production date-stamp included in the product. Such documentation shall additionally specify the suppliers of the materials and components used in the products.

3. The IKEA Supplier shall secure that special process control is implemented at its own production unit (In-house) as well as at sub-contractors (Outsourced) according to:

- IKEA product documentation
- IKEA special process appendices (SPA/SPV)

When outsourced, Supplier secures that verification audits is performed and or process control records is available to verify that the IKEA special process appendices and the product requirements is fulfilled continuously.

4. The IKEA Supplier shall perform final inspection as agreed either electronically or otherwise in writing between the parties. The detailed content of the final inspection shall be determined on product level, based on Supplier's internal as well as IKEA quality key performance indicators, and it includes:

- inspection method
- reference material to use
- sampling plan
- acceptance criteria



IKEA Quality GO/NO GO Standard

(Quality Compliance Commitment - QCC)

The IKEA Supplier shall document the result from the final inspection as agreed with IKEA.

5. The IKEA Supplier shall secure that inspected non-conforming materials, products and components are identified and separated, to avoid that nonconforming products are delivered to IKEA.

Related documents:

- General Purchasing Condition (GPC)
- Quality Compliance Commitment (for General Agreement supplier)
- Special Processes Appendices (SPA)
- Special Processes Verification (SPV)

Find more in Supplier Portal

[Engineering and Quality \(inter-ikea.com\)](https://inter-ikea.com)